



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 23, 2017

Mr. Corey Pink  
General Manager  
Timberland INC DBA Glacier  
49829 US Hwy 71  
Bemidji, MN 56601

NEF-150MR  
16V-944

**Subject:** Wheel may Separate from Chassis

Dear Mr. Pink:

This letter serves to acknowledge Timberland INC DBA Glacier's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
GLACIER/RV EXPLORER/2016

**Mfr's Report Date:** December 22, 2016

**NHTSA Campaign Number:** 16V-944

**Components:**  
SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY

**Potential Number of Units Affected:** 38

**Problem Description:**

Timberland Inc. DBA Glacier (Glacier) is recalling certain model year 2016 Glacier 17 RV Explorer recreational trailers, models A612, A614 and A615, manufactured February 1, 2016, to November 1, 2016. In the affected vehicles, the drop axle pivot pin retainer bolt may be too short for the locking nut to fully engage.

**Consequence:**

If the bolt separates from the lock nut, the wheel assembly may detach from the chassis, increasing the risk of a crash.

**Remedy:**

Glacier will notify owners, and representatives of the Ickler Company, the chassis manufacturer, will travel to the dealer's or customer's location to fix the issue, free of charge. The recall is expected to begin in January 2017. Owners may contact Glacier customer service at 1-218-454-1078 or the Ickler Company at 1-320-251-8282.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Glacier's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As required in Part 573.6(c)(6), in the case of a defect, please amend your provided chronology to include the dates of all of the principal events that were the basis for the determination that the defect related to motor vehicle safety existed.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement