



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 13, 2017

Mr. Timothy Lafon
Vice President, Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd.
Greensboro, NC 27409

NEF-150KS
16V-929

Subject: Premature Axle Hub Failure

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/GRANITE (GU)/2012, 2014-2015, 2017
MACK/PINNACLE (CHU)/2012-2017
MACK/PINNACLE (CXU)/2012-2017
MACK/TITAN (TD)/2013-2015, 2017

Mfr's Report Date: December 20, 2016

NHTSA Campaign Number: 16V-929

Components:

SUSPENSION:FRONT:HUB

Potential Number of Units Affected: 378

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain model year 2012, 2014-2015 and 2017 Granite (GU), 2012-2017 Pinnacle (CHU, CXU), and 2013-2015 and 2017 Titan (TD) trucks manufactured January 7, 2011, to September 29, 2016. The affected vehicles were built with front wheel hubs that cannot support the gross axle weight rating of the front axle.

Consequence:

Overloaded front wheel hubs can result in premature failure of the hubs, bearings, and the related components, which can cause the front hub assembly to separate from the front axle. Because of this, the driver may lose control of the vehicle or parts may be dropped on the road, increasing the risk of a crash.

Remedy:

Mack will notify owners, and dealers will replace the hub assemblies, free of charge. The recall is expected to begin February 17, 2017. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0406.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mack's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement