



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 29, 2016

Mr. David Mihalick  
Thor Motor Coach  
419 W Pike St  
Jackson Center, OH 45334

NEF-150MR  
16V-893

**Subject:** Door Hinge Pin and Plate Weld Insufficient

Dear Mr. Mihalick:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR/OUTLAW/2016-2017

**Mfr's Report Date:** December 9, 2016

**NHTSA Campaign Number:** 16V-893

**Components:**

STRUCTURE:BODY:DOOR:HINGE AND ATTACHMENTS

**Potential Number of Units Affected:** 209

**Problem Description:**

Thor Motor Coach (TMC) is recalling certain model year 2016-2017 Outlaw motorhomes, models 37BG, 37LS, 37RB, 38RE and 38RF, manufactured January 13, 2016, to December 8, 2016. The affected vehicles have rear cargo door hinges with welds that may be inadequate for securing the hinge pin to the hinge plate.

**Consequence:**

If the welds are insufficient, the hinge may fail and the door could open with more force than normal, increasing the risk of injury.

**Remedy:**

TMC will notify owners, and dealers will inspect the hinge weld thickness, replacing the hinge as necessary, free of charge. The recall is expected to begin February 8, 2017. Owners may contact TMC customer service at 1-877-500-1020.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement