



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 22, 2016

Ms. Terri Tobias  
Regulatory Compliance Manager  
Entegra Coach  
903 South Main Street  
P.O. Box 460  
Middlebury, IN 46540

NEF-150MR  
16V-873

**Subject:** Collision Mitigation System Improperly Installed

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ENTEGR/CORNERSTONE/2017

**Mfr's Report Date:** November 30, 2016

**NHTSA Campaign Number:** 16V-873

**Components:**

FORWARD COLLISION AVOIDANCE: SENSING SYSTEM

**Potential Number of Units Affected:** 125

**Problem Description:**

Entegra Coach (Entegra) is recalling certain 2017 Cornerstone vehicles manufactured October 26, 2015, to November 18, 2016 and built on a Spartan Motors chassis. The affected vehicles are equipped with a Wabco OnGuard Collision Mitigation System that may have been installed upside down reducing its functionality.

**Consequence:**

Reduced collision mitigation functionality may increase the risk of a crash.

**Remedy:**

Entegra will notify owners, and Spartan Motors dealers will correct the orientation of the radar and re-calibrate the system, free of charge. The recall is expected to begin on January 31, 2017. Owners may contact Spartan customer service at 1-800-543-4277 or Entegra customer service at 1-800-517-9137. Entegra's number for this recall is 9903335.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Entegra's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement