



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 7, 2016

Mr. Steve Johnson
Director, Engineering and Design Analysis
Hyundai Motor America
10550 Talbert Avenue
Fountain Valley, CA 92708

NEF-150TB
16V-843

Subject: Secondary Hood Latch may Bind and not Latch

Dear Mr. Johnson:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/ENTOURAGE/2007-2008

Mfr's Report Date: November 16, 2016

NHTSA Campaign Number: 16V-843

Components:

LATCHES/LOCKS/LINKAGES:HOOD:LATCH

Potential Number of Units Affected: 41,264

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain model year 2007-2008 Entourage vehicles manufactured February 16, 2006, to June 30, 2008. In the affected vehicles, the secondary hood latch may corrode and bind and remain in the unlatched position when the hood is closed.

Consequence:

If the primary latch is inadvertently released and the secondary latch is not engaged, the hood could unexpectedly open while driving, increasing the risk of a vehicle crash.

Remedy:

Hyundai will notify all of the owners. For vehicles originally sold, or ever registered, in Alaska, Connecticut, Delaware, Illinois, Indiana, Iowa, Kansas, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Nebraska, New Hampshire, New Jersey, New York, North Dakota, Ohio, Pennsylvania, Rhode Island, South Dakota, Utah, Vermont, West Virginia, Wisconsin, and the District of Columbia, dealers will replace the secondary latch. For vehicles in any other state, dealers will inspect and either lubricate or replace the secondary latch, as necessary, free of charge. The recall is expected to begin December 9, 2016. Owners may contact Hyundai customer service at 1-855-671-3059. Hyundai's number for this recall is 154.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Hyundai's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement