



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 6, 2016

Mr. Daniel Doku
Manager, Certification & Compliance
Maserati North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, NJ 07632

NEF-150SM
16V-839

Subject: Back-Up Camera Disabled in Very Cold Temperatures

Dear Mr. Doku:

This letter serves to acknowledge Maserati North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MASERATI/GHIBLI/2017
MASERATI/LEVANTE/2017
MASERATI/QUATTROPORTE/2017

Mfr's Report Date: November 16, 2016

NHTSA Campaign Number: 16V-839

Components:

BACK OVER PREVENTION: CAMERA SYSTEM

Potential Number of Units Affected: 7,481

Problem Description:

Maserati North America, Inc. (Maserati) is recalling certain model year 2017 Quattroporte, Ghibli, and Levante vehicles manufactured July 1, 2016, to November 14, 2016. In temperatures below freezing, the entertainment telematics module (ETM) may place itself in a protection mode, disabling the back-up camera.

Consequence:

If the back-up camera is inoperable, it may be more difficult for the operator to see people or objects behind the vehicle, increasing the risk of injury or crash.

Remedy:

Maserati will notify owners, and dealers will update the ETM software, free of charge. The recall is expected to begin in December 2016. Owners may contact Maserati customer service at 1-201-510-2369. Maserati's number for this recall is 327.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Maserati's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement