



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 2, 2016

Mr. Rick Van Laar  
Product Integrity and Compliance Manager  
Navistar, Inc.  
2601 Navistar Drive  
Lisle, IL 60532

NEF-150KS  
16V-837

**Subject:** Engine Coolant Leak into Cabin

Dear Mr. Van Laar:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

IC BUS/BE/2012-2015  
IC BUS/CE/2011-2016

**Mfr's Report Date:** November 16, 2016

**NHTSA Campaign Number:** 16V-837

**Components:**

ENGINE AND ENGINE COOLING:COOLING SYSTEM:HOSE

**Potential Number of Units Affected:** 20,673

**Problem Description:**

Navistar, Inc. (Navistar) is recalling certain model year 2011-2016 IC Bus CE school buses manufactured November 3, 2009, to February 26, 2015, and 2012-2015 IC Bus BE school buses manufactured August 2, 2010, to September 15, 2014. The affected vehicles have a water shutoff valve, inside, forward of driver heater (feature code 48PPJ or 48PPP) that has a formed heater hose that over time, may fatigue and split resulting in hot engine coolant fluid leaking into the driver's foot area.

**Consequence:**

If hot, pressurized coolant suddenly spills into the operator's foot area, there is an increased risk of a burn injury or a crash.

**Remedy:**

Navistar will notify owners, and dealers will replace the formed heater hose with a more robust one, free of charge. The recall is expected to begin January 6, 2017. Owners may contact Navistar customer service at 1-800-448-7825. Navistar's number for this recall is 16510.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Navistar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement