

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 4, 2016

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Cory Hoffman Manager Toyota Motor Engineering & Manufacturing 19001 South Western Ave Torrance, CA 90501 NEF-150SM 16V-775

Subject: Brake Fluid Level Sensor Inoperative/FMVSS 135

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

TOYOTA/HIGHLANDER/2016

Mfr's Report Date: October 21, 2016

NHTSA Campaign Number: 16V-775

## **Components:**

ELECTRICAL SYSTEM: WIRING SERVICE BRAKES, HYDRAULIC: FLUID

**Potential Number of Units Affected:** 7,056

### **Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain model year 2016 Highlander vehicles manufactured May 26, 2016, to September 16, 2016. The brake fluid level sensor may not be connected to the wire harness, preventing the sensor from detecting the brake fluid level. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 135, "Light Vehicle Brake Systems."

#### Consequence:

If the brake fluid level is low and is not detected, the braking performance may be decreased, increasing the risk of a crash.

#### Remedy:

Toyota will notify owners, and dealers will inspect and, as necessary, connect the wire harness to the sensor, free of charge. The recall is expected to begin November 7, 2016. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this G03.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Toyota's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

