



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 26, 2016

Ms. Teresa Thiele  
Head of Safety Campaign Administration & Execution  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
Auburn Hills, MI 48326-2757

NEF-150SM  
16V-739

**Subject:** Alternator may Fail Resulting in Engine Stall/Fire

Dear Ms. Thiele:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DODGE/CHARGER POLICE/2011-2014  
RAM/2500/2013  
RAM/3500/2007-2013  
RAM/4500/2008-2013  
RAM/5500/2008-2013

**Mfr's Report Date:** October 11, 2016

**NHTSA Campaign Number:** 16V-739

**Components:**

ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR

**Potential Number of Units Affected:** 74,823

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain model year 2011-2014 Dodge Charger Police vehicles, 2007-2013 RAM 3500 Cab Chassis, 2008-2013 RAM 4500 and 5500 Cab Chassis, and 2013 RAM 2500 and 3500 vehicles. The affected vehicles have a 220 amp alternator that may suddenly fail.

**Consequence:**

If the alternator fails, the vehicle may stall without warning, increasing the risk of a crash. There is also the possibility that the alternator may short circuit, increasing the risk of a fire.

**Remedy:**

Chrysler will notify owners, and dealers will replace the alternator with a revised alternator, free of charge. Parts are not currently available, but beginning on November 25, 2016 owners will be notified of the recall and they will be sent a second letter when remedy parts are available. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is S68.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Chrysler's proposed interim owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement