



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 18, 2016

Ms. Ruth Gabaud  
REV Ambulance Group Orlando, INC.  
2737 N. Forsyth Road  
Winter Park, FL 32792

NEF-150KS  
16V-718

**Subject:** Attendant Seats may Unexpectedly Move

Dear Ms. Gabaud:

This letter serves to acknowledge REV Ambulance Group Orlando, INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FRONTLINE/TYPE I/2016-2017  
FRONTLINE/TYPE III/2016-2017  
MARQUE/TYPE III/2016-2017  
MCCOY MILLER/TYPE I/2016-2017  
MCCOY MILLER/TYPE III/2016-2017  
ROAD RESCUE/TYPE I/2016-2017  
ROAD RESCUE/TYPE III/2016-2017  
WHEELED COACH/TYPE I/2016-2017  
WHEELED COACH/TYPE III/2016-2017

**Mfr's Report Date:** October 6, 2016

**NHTSA Campaign Number:** 16V-718

**Components:**  
SEATS

**Potential Number of Units Affected:** 174

**Problem Description:**

REV Ambulance Group Orlando, INC (REV) is recalling certain model year 2016-2017 Marque Type III, Road Rescue Type I, Road Rescue Type III, Wheeled Coach Type I, Wheeled Coach Type III, Frontline Type I, Frontline Type III, McCoy Miller Type I, and McCoy Miller Type III ambulances manufactured January 1, 2016, to September 30, 2016. Due to a problem with the seat tracks, the attendant seat(s) on the affected vehicles may unexpectedly move in a rapid deceleration event such as a crash.

**Consequence:**

In the event of a crash, the seat may move forward at a high rate of speed, increasing the risk of injury to the seat occupant.

**Remedy:**

REV will notify owners, and dealers will replace the seat tracks, free of charge. The recall is expected to begin in October 2016. Owners may contact REV customer service at 1-800-628-8178.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement