



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 29, 2016

Mr. Jake Calvo
IT / ISO Manager / TREAD Liason
Eldorado National- California, Inc.
9670 Galena Street
Riverside, CA 92509

NEF-150KS
16V-697

Subject: Insufficient Grease at Axle Wheel Ends

Dear Mr. Calvo:

This letter serves to acknowledge Eldorado National- California, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ELDORADO/AXESS/2016

Mfr's Report Date: September 26, 2016

NHTSA Campaign Number: 16V-697

Components:

POWER TRAIN:AXLE ASSEMBLY

Potential Number of Units Affected: 39

Problem Description:

Eldorado National-California, Inc. (Eldorado) is recalling certain model year 2016 Axess transit buses manufactured May 1, 2016, to September 20, 2016. The affected buses have axles that may have insufficient grease at the wheel ends, possibly resulting in bearing failure.

Consequence:

Bearing failure may increase the risk of a crash.

Remedy:

Eldorado has notified owners, and dealers will inspect the wheel bearings and add grease as necessary, free of charge. The recall began on September 28, 2016. Owners may contact Eldorado customer service at 1-909-591-9557. Note: Eldorado is advising that vehicles with the affected axles are removed from operation until the recall has been remedied.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement