



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 4, 2016

Ms. Teresa Thiele
Head of Safety Campaign Administration & Execution
Chrysler (FCA US LLC)
800 Chrysler Drive
Auburn Hills, MI 48326-2757

NEF-150SM
16V-686

Subject: Tow Hook Bracket May Be Loose

Dear Ms. Thiele:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JEEP/GRAND CHEROKEE/2017

Mfr's Report Date: September 22, 2016

NHTSA Campaign Number: 16V-686

Components:

EQUIPMENT

Potential Number of Units Affected: 21

Problem Description:

Chrysler (FCA US LLC) is recalling certain model year 2017 Jeep Grand Cherokee manufactured August 8, 2016 through August 16, 2016. In the affected vehicles, the rear tow hook bracket or tow eye bracket may be loose.

Consequence:

If the tow bracket is loose, the bracket may detach from the vehicle while being it is being driven, possibly becoming a road hazard. If the bracket detaches during a vehicle recovery, there may be a loss of control of the towed vehicle. Either scenario increases the risk of a crash.

Remedy:

Chrysler will notify owners, and dealers will confirm both tow hook bracket bolts are properly tightened, free of charge. The recall is expected to begin on November 6, 2016. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is S73.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement