



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 27, 2016

Mr. John Turley  
Honda (American Honda Motor Co.)  
1919 Torrance Blvd  
Torrance, CA 90501

NEF-150TB  
16V-661

**Subject:** Fuel Pump may Seize and cause Engine Stall

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HONDA/GROM125/2014-2015  
HONDA/NSS300/2014-2015

**Mfr's Report Date:** September 12, 2016

**NHTSA Campaign Number:** 16V-661

**Components:**

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

**Potential Number of Units Affected:** 17,643

**Problem Description:**

Honda (American Honda Motor Co.) is recalling certain model year 2014-2015 Grom 125 motorcycles manufactured June 12, 2013, to September 8, 2015, and 2014-2015 NSS300 & NSS300A motorcycles manufactured June 18, 2013 to March 19, 2015. The resin inlet cover of inside the fuel pump of the affected motorcycles may swell and cause the pump impeller to seize.

**Consequence:**

If the fuel pump seizes, the motorcycle will stall, increasing the risk of a crash.

**Remedy:**

Honda will notify owners, and dealers will replace the fuel pump assembly with one that uses a metal inlet cover free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Honda customer service at 1-888-784-1870. Honda's numbers for this recall are KC3 and KC4. Note: This recall supersedes recall 14V-672. Some, but not all, motorcycles that were remedied under that campaign are affected by this recall as well and need to have the fuel pump replaced again.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Honda's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at [tariq.bond@dot.gov](mailto:tariq.bond@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement