

September 22, 2016

Ms. Helen Riehle Safety Integrity and Recall Manager BMW of North America, LLC 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677

Subject: Rear Sub-Frame Bolts may Loosen

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years: BMW/M2/2016

BMW/M3/2015-2017 BMW/M4/2015-2016

Mfr's Report Date: September 12, 2016

NHTSA Campaign Number: 16V-653

**Components:** STRUCTURE:FRAME AND MEMBERS

**Potential Number of Units Affected:** 72

## **Problem Description:**

BMW North America, LLC (BMW) is recalling certain model year 2016 BMW M2 Coupe vehicles, 2015-2017 M3 Sedan vehicles and 2015-2016 M4 Coupe and M4 Convertible vehicles. During servicing of the rear differential for a prior service action, the rear sub-frame bolts may have been reused instead of being replaced. Reuse of the existing bolts may cause the bolts to loosen.

## **Consequence:**

Loose rear sub-frame bolts may adversely affect vehicle handling and control, increasing the risk of a crash.

## **Remedy:**

BMW will notify owners, and dealers will replace the rear sub-frame bolts with new bolts, free of charge. The recall is expected to begin October 24, 2016. Owners may contact BMW customer service at 1-800-525-7417.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150TB 16V-653

We have received BMW's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

