



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 7, 2016

Mr. Todd Fronckowiak
Assistant Director, Global Automotive Safety Compliance
Ford Motor Company
Fairlane Plaza South, Suite #500
330 Town Center Drive
Dearborn, MI 48126-2738

NEF-150SM
16V-643

Subject: Doors may Unexpectedly Open

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/C-MAX/2013-2015
FORD/ESCAPE/2013-2015
FORD/FOCUS/2012-2015
FORD/MUSTANG/2015
FORD/TRANSIT CONNECT/2014-2016
LINCOLN/MKC/2015

Mfr's Report Date: September 2, 2016

NHTSA Campaign Number: 16V-643

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 2,046,297

Problem Description:

Ford Motor Company (Ford) is recalling certain model year 2012-2015 Ford Focus, 2013-2015 Ford Escape and Ford C-MAX, 2015 Lincoln MKC and Ford Mustang, and 2014-2016 Ford Transit Connect vehicles. A component within the door latches may break, preventing the doors from latching and/or leading the driver or a passenger to believe a door is securely closed when, in fact, it is not.

Consequence:

A door that is not securely latched could open while the vehicle is in motion, increasing the risk of injury to a vehicle occupant.

Remedy:

Ford will notify owners, and dealers will replace the door latches with an improved part, free of charge. Due to a limited parts supply, each owner will be sent an interim notification beginning October 3, 2016 and will receive a second notice when parts are available. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 16S30.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

This recall was the subject of a preliminary evaluation, PE16-001, conducted by the Office of Defects Investigation.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement