



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 22, 2016

Ms. Wanda Wolfe  
Recalls Clerk  
Triple E Recreational Vehicles  
P.O. Box 1230  
Winkler R6W 4C4

NEF-150MR  
16V-627

**Subject:** Submerged Showerhead may cause Water Contamination

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRIPLE E/UNITY/2016

**Mfr's Report Date:** August 29, 2016

**NHTSA Campaign Number:** 16V-627

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 24

**Problem Description:**

Triple E Recreational Vehicles (Triple E) is recalling certain model year 2016 Unity motorhomes, model U24X, manufactured October 15, 2015, to June 16, 2016. The affected vehicles have a showerhead that can be lowered into the shower pan or sink basin.

**Consequence:**

In the event of a waste water backup, a submerged showerhead may syphon the waste water, possibly contaminating the fresh water supply, increasing the risk of injury.

**Remedy:**

Triple E will notify owners, and dealers will install two guide rings to prevent the shower head from lowering into the shower pan or sink basin, free of charge. The recall is expected to begin in September 2016. Owners may contact Triple E customer service at 1-877-992-9906. Triple E's number for this recall is CA #8368-1.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Triple E's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement