



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 19, 2016

Mr. Todd Fronckowiak
Global Automotive Safety Compliance Office
Ford Motor Company
Fairlane Plaza South, Suite 500
330 Town Center Drive
Dearborn, MI 48126-2738

NEF-150SM
16V-617

Subject: Power Window Force may be Excessive/FMVSS 118

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/ESCAPE/2017

Mfr's Report Date: August 22, 2016

NHTSA Campaign Number: 16V-617

Components:

ELECTRICAL SYSTEM: SOFTWARE
VISIBILITY:POWER WINDOW DEVICES AND CONTROLS

Potential Number of Units Affected: 17,985

Problem Description:

Ford Motor Company (Ford) is recalling certain model year 2017 Ford Escape Titanium and SE vehicles manufactured October 5, 2015, to May 12, 2016. The settings for the closing-force of the power-operated windows may allow the windows to close on an object such as a body part and injure it before the windows auto-reverse. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 118, "Power-Operated Window Systems."

Consequence:

If a window closes on a body part, it can increase the risk of injury.

Remedy:

Ford has notified owners, and dealers will update the power window operating system software, free of charge. The recall began on September 6, 2016. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 16C12.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement