



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 15, 2016

Mr. Garrett Carolus  
Keystone RV Company  
17400 Hackberry Drive  
Goshen, IN 46526

NEF-150MR  
16V-609

**Subject:** Incorrect Tire and Load Information/Part 567

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KEYSTONE/COUGAR/2017

**Mfr's Report Date:** August 18, 2016

**NHTSA Campaign Number:** 16V-609

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 99

**Problem Description:**

Keystone RV Company (Keystone) is recalling certain model year 2017 Cougar recreational trailers, models CG28SGS17, CG28RDB17, CG28RKS17, CG29RES17, CG29RLI17 and CG28DBI17, manufactured July 15, 2016, to August 3, 2016. The affected trailers have a Federal Identification Tag and Tire and Loading Information Label with incorrect information. Additionally, tires with the wrong load range may have been installed. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

**Consequence:**

If tires of an incorrect load range are installed, tire failure may result, possibly causing a loss of vehicle control, and increasing the risk of a crash.

**Remedy:**

Keystone has notified owners, and dealers will replace the tires and/or Federal Identification Tag if it is incorrect, free of charge. The recall began on September 9, 2016. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 16-262.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement