



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 13, 2016

Ms. Ruth Gabaud
REV Ambulance Group Orlando, INC.
2737 N. Forsyth Road
Winter Park, FL 32792

NEF-150KS
16V-605

Subject: Power Control Module Short Circuit

Dear Ms. Gabaud:

This letter serves to acknowledge REV Ambulance Group Orlando, INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ROAD RESCUE/DURAMEDIC/2010-2016
ROAD RESCUE/METROMEDIC/2010-2016
ROAD RESCUE/PROMEDIC/2010-2016
ROAD RESCUE/SPECIALTY VEHICLE/2010-2016
ROAD RESCUE/TRANSMEDIC/2010-2016
ROAD RESCUE/ULTRAMEDIC/2010-2016

Mfr's Report Date: August 16, 2016

NHTSA Campaign Number: 16V-605

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 172

Problem Description:

REV Ambulance Group Orlando, INC. (REV) is recalling certain model year 2010-2016 Road Rescue Specialty Vehicle, Ultramedic, Promedic, Duramedic, Metromedic and Transmedic emergency vehicles manufactured January 1, 2010, to May 1, 2016. These vehicles are equipped with certain Class 1 ES-Key power control modules manufactured by Hale Products. The affected power control modules may not provide sufficient circuit protection depending on their combination of software and installation, possibly resulting in a short circuit.

Consequence:

A short circuit may result in damage to components of the vehicle's electrical system, affecting their function such as causing a loss of headlights, increasing the risk of a crash. A short circuit may also increase the risk of a fire.

Remedy:

REV will notify owners, and dealers will upgrade the software or retrofit fuses, free of charge. The recall is expected to begin in September 2016. Owners may contact REV customer service at 1-800-628-8178 or Hale Products Customer Service Center at 1-800-533-3569 or halecustomerservice@idexcorp.com. REV's number for this recall is Recall #16-E038.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Your Defect Information report states you will be sending one customer notification as a courtesy. Per 49 CFR Part 577, as the vehicle manufacturer, you are required to notify all affected owners of the safety issue in their vehicles. The equipment manufacturer is not allowed to notify your customers for you.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The information in your report suggests that REV may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Amend your supplied chronology to explain the two month gap between Hale's notification to you and your filing with NHTSA.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement