



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 6, 2016

Mr. Jake Calvo  
IT / ISO Manager / TREAD Liason  
Eldorado National- California, Inc.  
9670 Galena Street  
Riverside, CA 92509

NEF-150MR  
16V-584

**Subject:** Front Tires may Contact Tie-Rods

Dear Mr. Calvo:

This letter serves to acknowledge Eldorado National- California, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ELDORADO/E-Z RIDER II/2016

**Mfr's Report Date:** August 4, 2016

**NHTSA Campaign Number:** 16V-584

**Components:**

STEERING:LINKAGES:TIE ROD ASSEMBLY  
TIRES  
WHEELS

**Potential Number of Units Affected:** 16

**Problem Description:**

Eldorado National-California, Inc. (Eldorado National) is recalling certain model year 2016 E-Z Rider II transit buses manufactured March 1, 2016, to July 31, 2016. The affected vehicles are equipped with front steel rims that may allow the inside sidewall of the front tires to contact the outer end of the front tie-rods due to insufficient clearance.

**Consequence:**

If the tie-rods contact the front tires, the tires may be damaged and suddenly lose air, increasing the risk of a crash.

**Remedy:**

Eldorado National has notified the owners, and dealers will replace the steel wheels with ones that provide adequate clearance, free of charge. The recall began on August 10, 2016. Owners may contact Eldorado National customer service at 1-909-591-9557.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement