



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 18, 2016

Mr. Brian Tenace
Compliance Engineer
E-One Incorporated
1601 SW 37th Ave
Ocala, FL 34474

NEF-150KS
16V-578

Subject: False Activations of Touchscreen

Dear Mr. Tenace:

This letter serves to acknowledge E-One Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

E-ONE/TYPHOON/2015

Mfr's Report Date: August 1, 2016

NHTSA Campaign Number: 16V-578

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 1

Problem Description:

E-One Incorporated (E-One) is recalling one model year 2015 Typhoon emergency vehicle manufactured March 16, 2015, to October 30, 2015, equipped with a Class 1 Ultraview Touchscreen manufactured by Hale Products. The touchscreen may experience false switch activations that can happen without the operator's knowledge causing accessories to turn on or off.

Consequence:

Unintended turning on or off of any or multiple accessories such as emergency beacons or automatic snow chains can increase the risk of a crash.

Remedy:

E-One has notified the owner and updated touchscreen software has been installed, free of charge. The recall began on August 4, 2016. Owners may contact E-One customer service at 1-904-237-1122.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that the affected vehicle has been repaired. Please provide one quarterly report stating a one hundred percent completion rate to satisfy your Part 573.7 reporting obligations.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement