



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 5, 2016

Ms. Teresa Thiele  
Head of Safety Campaign Administration & Execution  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
Auburn Hills, MI 48326-2757

NEF-150SM  
16V-529

**Subject:** Transmission may Shift Unexpectedly to Neutral

Dear Ms. Thiele:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHRYSLER/200/2015  
JEEP/CHEROKEE/2014-2015  
JEEP/RENEGADE/2015  
RAM/PROMASTER/2015

**Mfr's Report Date:** July 12, 2016

**NHTSA Campaign Number:** 16V-529

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION

**Potential Number of Units Affected:** 412,855

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain model year 2014-2015 Jeep Cherokee and 2015 Chrysler 200, Jeep Renegade and RAM ProMaster vehicles equipped with 9-speed automatic transmissions. The transmission sensor clusters may have insufficient crimps in the transmission wire harness, and as a result, the transmission may unexpectedly shift to neutral.

**Consequence:**

If the vehicle unexpectedly shifts to neutral, there is an increased risk of a crash.

**Remedy:**

Chrysler will notify owners, dealers will update the transmission software to prevent the transmission from shifting into neutral due to a faulty crimp, free of charge. The recall is expected to begin on August 26, 2016. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is S55.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement