



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 8, 2016

Mr. Oliver Super  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
Auburn Hills, MI 48326

NEF-150SM  
16V-490

**Subject:** Center Passenger Seat Belts May Become Inoperable

Dear Mr. Super:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CHRYSLER/PACIFICA/2017

**Mfr's Report Date:** June 28, 2016

**NHTSA Campaign Number:** 16V-490

**Components:**  
SEAT BELTS:REAR

**Potential Number of Units Affected:** 3,518

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain model year 2017 Pacifica vehicles manufactured February 22, 2016, through April 28, 2016. The center overhead seat belt stow clip may fracture and prevent use of the seat belt in the third-row and/or second-row center passenger seat (if so equipped).

**Consequence:**

If passengers occupying the third-row and/or second-row center seats cannot use a seat belt, there is an increased risk of injury in the event of a crash.

**Remedy:**

Chrysler will notify owners, and dealers will replace the third-row and, if necessary, second-row center overhead seat belt stow bezel, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is S42.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Chrysler's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement