



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 26, 2016

Mr. Craig Cox  
Codes and Compliance Manager  
Newmar Corporation  
355 N Delaware Street  
Nappanee, IN 46550

NEF-150KS  
16V-481

**Subject:** Loss of Headlights/Windshield Wiper Malfunction

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEWMAR/DUTCH STAR/2017  
NEWMAR/VENTANA/2017  
NEWMAR/VENTANA VL/2017

**Mfr's Report Date:** June 27, 2016

**NHTSA Campaign Number:** 16V-481

**Components:**

VISIBILITY:REAR WINDOW WIPER/WASHER

**Potential Number of Units Affected:** 24

**Problem Description:**

Newmar Corporation (Newmar) is recalling certain model year 2017 Ventana, Ventana VL, and Dutch Star motorhomes manufactured November 1, 2015, to June 24, 2016 and built on a Freightliner Custom Chassis. In the affected vehicles, when the windshield wipers are turned off, the headlights may also turn off. Additionally, the wiper arms may stop in an incorrect location blocking the driver's view, and the wiper motor may stall when under load.

**Consequence:**

If the headlights go out or the wiper system does not operate properly, the driver's visibility may be adversely affected, increasing the risk of a crash.

**Remedy:**

Newmar will notify owners, and Freightliner dealers will update the wiper software, free of charge. The recall is expected to begin August 23, 2016. Owners may contact Newmar Customer Service Department at 1-800-731-8300.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Newmar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement