

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 6, 2016

Mr. Todd Fronckowiak Global Automotive Safety Compliance Office Ford Motor Company Fairlane Plaza South, Suite 500 330 Town Center Drive Dearborn, MI 48126-2738

Subject: Loss of Motive Power from Pinion Gear Wear

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/FOCUS ELECTRIC/2015-2016

Mfr's Report Date: June 27, 2016

NHTSA Campaign Number: 16V-479

Components:

POWER TRAIN: DRIVELINE: DIFFERENTIAL UNIT

Potential Number of Units Affected: 865

Problem Description:

Ford Motor Company (Ford) is recalling certain model year 2015-2016 Ford Focus Electric vehicles manufactured August 20, 2015, through April 13, 2016. The transmission's differential pinion gear shaft may overheat and fracture.

Consequence:

A fractured pinion shaft could cause a loss of motive power and loss of the transmission park function, increasing the risk of a crash.

Remedy:

Ford will notify owners, and dealers will replace the transmission differential assembly, free of charge. The recall is expected to begin on July 25, 2016. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 16S28.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NEF-150SM

16V-479

1200 New Jersey Avenue SE Washington, DC 20590

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

