



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 20, 2016

Mr. Tim Lafon  
Vice President Regulatory Affairs  
Mack Trucks, Inc.  
7900 National Service Rd  
Greensboro, NC 27357

NEF-150KS  
16V-456

**Subject:** Front Steer Axles may Fracture

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/PINNACLE (CXU)/2013

**Mfr's Report Date:** June 20, 2016

**NHTSA Campaign Number:** 16V-456

**Components:**

STEERING  
SUSPENSION:FRONT

**Potential Number of Units Affected:** 64

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain model year 2013 Pinnacle (CXU) trucks manufactured April 16, 2012, to May 4, 2012. These vehicles are equipped with certain Meritor FF967 non-drive front steer axles that may have been incorrectly heat treated.

**Consequence:**

The improperly heat treated axles may fracture, resulting in a loss of vehicle control and increasing the risk of a crash.

**Remedy:**

Mack will notify owners, and dealers will inspect the axles for specific heat code serial numbers. The affected axles will be replaced, free of charge. The recall is expected to begin July 29, 2016. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0404.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Mack's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement