

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 14, 2016

Mr. R. Thomas Brunner Dept Manager VCA Mercedes-Benz USA, LLC. 1 Mercedes Drive Montyale, NJ 07645 NEF-150TB 16V-440

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Engine may Shut Down due to ECU Software

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/GLE450/2016

Mfr's Report Date: June 13, 2016

NHTSA Campaign Number: 16V-440

Components:

ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 5,826

Problem Description:

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain model year 2016 GLE450 AMG 4Matic Coupe vehicles manufactured December 10, 2014, to June 6, 2016. An error within the engine control unit (ECU) software may allow the engine to shut-down while the vehicle is braking, possibly confusing the driver into thinking the shut-down was planned due to the ECO start/stop function.

Consequence:

If the engine shuts down unintentionally, there may be an increased risk of a crash.

Remedy:

MBUSA will notify owners, and dealers will update the ECU software, free of charge. The recall is expected to begin in July 2016. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received MBUSA's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

