



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 21, 2016

Ms. Tara Underwood
Senior Manager, Technical Compliance
Nissan North America, Inc.
One Nissan Way
Franklin, TN 37027

NEF-150SM
16V-430

Subject: Software May Reduce Steering Ability

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INFINITI/Q50/2014-2016
INFINITI/Q50 HYBRID/2014-2016

Mfr's Report Date: June 10, 2016

NHTSA Campaign Number: 16V-430

Components:

STEERING: ADAPTIVE STEERING
STEERING:ELECTRIC POWER ASSIST SYSTEM

Potential Number of Units Affected: 28,182

Problem Description:

Nissan North America, Inc.'s (Nissan) is recalling certain model year 2014-2016 Infiniti Q50 vehicles manufactured December 26, 2012, to December 11, 2015, and Infiniti Q50 Hybrid vehicles manufactured December 10, 2012, to December 17, 2015. The Direct Adaptive Steering system may experience an error at vehicle start up altering the vehicle's steering responsiveness and turning radius.

Consequence:

If the vehicle does not steer as the driver anticipates, there is an increased the risk of a crash.

Remedy:

Nissan will notify owners, and dealers will reprogram the Direct Adaptive Steering ECU software, free of charge. The recall is expected to begin by August 9, 2016. Owners may contact Nissan customer service at 1-800-647-7261.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement