



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 27, 2016

Mr. Gary Spoelstra  
West-Mark  
581 Industry Way  
Atwater, CA 95301

NEF-150MR  
16V-399

**Subject:** Improperly Seated Brake Chamber Diaphragm

Dear Mr. Spoelstra:

This letter serves to acknowledge West-Mark's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

WEST-MARK/SUGAR TANK/2014-2015

**Mfr's Report Date:** May 24, 2016

**NHTSA Campaign Number:** 16V-399

**Components:**

SERVICE BRAKES, AIR

**Potential Number of Units Affected:** 7

**Problem Description:**

West-Mark is recalling certain model year 2014-2015 Sugar Tank trailers manufactured October 1, 2014, to June 30, 2015 equipped with certain Haldex Life Seal Type 30/30 Long Stroke Air Brake Actuators. The affected vehicles may experience brake drag due to an improperly seated diaphragm in the brake chamber.

**Consequence:**

Brake drag may result in a wheel end fire.

**Remedy:**

West-Mark has notified their affected customers, and dealers will remove and replace the Haldex Life Seal Type 30/30 long stroke actuators with Haldex Gold Seal Type 30/30 long stroke actuators, free of charge. The recall began on May 12, 2016. Owners may contact West-Mark customer service at 1-800-692-5844. Owners may also contact Haldex customer service at 1-800-752-2501 or HaldexHotline@Haldex.com.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement