



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 2, 2016

Ms. Liz Jones
Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582

NEF-150TB
16V-397

Subject: Possible Steering Loss Due to Wrong Spacer

Dear Ms. Jones:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
TIFFIN/ALLEGRO/2014-2016

Mfr's Report Date: May 24, 2016

NHTSA Campaign Number: 16V-397

Components:
TBD

Potential Number of Units Affected: 539

Problem Description:

Tiffin Motorhomes is recalling certain model year 2014-2016 Allegro Phaeton and 2015-2016 Allegro Bus trucks manufactured October 1, 2014 to August 1, 2015, equipped with certain ZF RL77 / 80EM independent front steering axles equipped with Bosch 8018 steering boxes. The boxes were manufactured using incorrect internal spacers that can cause premature wear in the connection between the steering wheel and the front axle.

Consequence:

The steering wheel's connection to the front axle could fail resulting in a sudden loss of steering ability, increasing the risk of a crash.

Remedy:

Tiffin will notify owners, and dealers will inspect and replace the steering box if necessary, free of charge. Owners are urged not to drive their vehicles until they have been inspected. The manufacturer has not yet release a schedule for this recall.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement