



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 1, 2016

Mr. Andy Jones  
Daimler Trucks North America LLC  
4747 N. Channel Ave.  
Portland, OR 97217

NEF-150KS  
16V-395

**Subject:** Exterior Emergency Door Handle may Detach

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOMAS/SAF-T-LINER CONVENTIONAL/1998, 2000-2002  
THOMAS/VISTA/1998-1999  
THOMAS BUILT BUSES/CONVENTIONAL/1999  
THOMAS BUILT BUSES/SAF-T-LINER C2/2013  
THOMAS BUILT BUSES/SAF-T-LINER ER/2000-2002  
THOMAS BUILT BUSES/SAF-T-LINER FS65/2003  
THOMAS BUILT BUSES/SAF-T-LINER HDX/2013  
THOMAS BUILT BUSES/SAF-T-LINER MVP-EF/2000-2002  
THOMAS BUILT BUSES/SAF-T-LINER MVP-ER/2000-2002

**Mfr's Report Date:** May 31, 2016

**NHTSA Campaign Number:** 16V-395

**Components:**

STRUCTURE:BODY:DOOR

**Potential Number of Units Affected:** 23,942

**Problem Description:**

Daimler Trucks North America LLC (DTNA) is recalling certain model year 1998-2002 Thomas Built Buses Saf-T-Liner Conventional, 2000-2002 Saf-T-Liner ER, 2000-2002 Saf-T-Liner MVP-EF, 1998-1999 Vista, 2003 Saf-T-Liner FS65, 2013 Saf-T-Liner C2, 2000-2002 Saf-T-Liner MVP-ER, 2013 Saf-T-Liner HDX. In the affected vehicles, the stem that connects the outside emergency door handle to the emergency door opening mechanism may corrode.

**Consequence:**

If the stem corrodes, the door handle could detach from the emergency door opening mechanism, delaying the opening of the door and the evacuation of the bus. In the event of an emergency, this may increase the risk of injury to the bus occupants.

**Remedy:**

DTNA will notify owners, and dealers will either replace the stems or protect them against corrosion, free of charge. The recall is

expected to begin on July 29, 2016. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-713.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement