



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 29, 2016

Mr. Keith Fisher
Director of Corporate Compliance
Forest River, Inc.
P.O. Box 3030
55470 County Road 1
Elkhart, IN 46515

NEF-150KS
16V-386

Subject: Wheel Chair Lift Platform Cracking/Big Pivot Holes

Dear Mr. Fisher:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ELKHART/ECE3/2015-2016
ELKHART/ECE4/2015-2016
ELKHART/ECG4/2015-2016
GLAVAL BUS/ENTOURAGE/2014-2016
GLAVAL BUS/LEGACY/2014-2016
GLAVAL BUS/PRIMETIME/2014-2016
GLAVAL BUS/TITAN/2014-2016
GLAVAL BUS/TITAN II/2014-2016
GLAVAL BUS/UNIVERSAL/2014-2016
STARCRAFT BUS/ALLSTAR/2006-2016
STARCRAFT BUS/ALLSTAR XL/2006-2016
STARCRAFT BUS/QUEST/2006-2016
STARCRAFT BUS/QUEST XL/2006-2016
STARCRAFT BUS/STARLITE/2006-2016
STARTRANS/PS2/2006-2016
STARTRANS/SENATOR II/2006-2016
STARTRANS/SENATOR II HD/2006-2016

Mfr's Report Date: June 2, 2016

NHTSA Campaign Number: 16V-386

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 406

Problem Description:

Forest River, Inc. (Forest River) is recalling certain model year 2014-2016 Glaval Universal, Primetime, Sport, Titan, Titan II, Entourage, Legacy transit buses manufactured January 1, 2006, to April 29, 2016, 2015-2016 Elkhart ECE3, ECE4, ECG4 transit

buses manufactured October 24, 2014, to September 9, 2015, and 2006-2016 Starcraft Bus Allstar, Allstar XL, Starlite, Quest, Quest XL, and StarTrans Senator II, Senator II HD, and PS/2 vehicles manufactured January 1, 2006, to April 29, 2016. These vehicles are equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts by Ricon. The platform side plate of the affected wheelchair lifts may crack. Additionally, the lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position.

Consequence:

If the platform side plates crack or the platform mounting fails from out-of-position bearings, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the vehicle's doors are opened, the platform may fall onto the lift operator, increasing their risk of injury.

Remedy:

Forest River will notify owners, and Ricon dealers will inspect the link arms for damage or for displaced bearings. The platform will be inspected for cracks. Any damaged parts will be replaced, free of charge. The recall is expected to begin July 12, 2016. Owners may contact Forest River's customer service at 1-800-348-7440, or Ricon customer service at 1-818-267-3000. Forest River's number for this recall is 51-05132016-0197.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement