U.S. Department of Transportation National Highway Traffic Safety Administration

June 1, 2016

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326

Subject: Passenger Frontal Air Bag Inflator May Rupture

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: AUDI/A4/2004-2008 AUDI/A6/2005-2011

Mfr's Report Date: May 27, 2016

NHTSA Campaign Number: 16V-382

Components: AIR BAGS:PASSENGER SIDE FRONTAL

Potential Number of Units Affected: 217,000

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2004-2008 Audi A4, and 2005-2011 Audi A6 vehicles originally sold, or ever registered, in Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands, or "Zone A."

Additionally, unless included in "Zone A" above, Volkswagen is recalling certain model year 2004-2008 Audi A4, and 2005-2008 Audi A6 vehicles originally sold, or ever registered, in Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, and West Virginia, or "Zone B."

Lastly, unless included in "Zone A" or "Zone B" above, Volkswagen is recalling model year 2004 Audi A4 vehicles originally sold, or registered, in Alaska, Colorado, Connecticut, Idaho, Iowa, Maine, Massachusetts, Michigan, Minnesota, Montana, New Hampshire, New York, North Dakota, Oregon, Rhode Island, South Dakota, Utah, Vermont, Washington, Wisconsin, and Wyoming.

These vehicles are equipped with certain air bag inflators assembled as part of the passenger frontal air bag modules, and used as original equipment or replacement equipment. In the event of a crash necessitating deployment of the front air bags, these inflators may rupture due to propellant degradation occurring after long-term exposure to absolute humidity and temperature cycling.

***** NHTSA www.nhtsa.gov 1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150TB 16V-382



Consequence:

An inflator rupture may result in metal fragments striking the vehicle occupants resulting in serious injury or death.

Remedy:

Audi will notify owners, and dealers will replace the passenger frontal air bag inflator, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Audi customer service at 1-800-822-2834.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

This recall was the subject of an engineering analysis, EA15-001, conducted by the Office of Defects Investigation.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

