



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 24, 2016

Mr. George D'Amato
Quality Manager
Coach and Equipment Mfg Corp.
130 Horizon Park Drive
Penn Yan, NY 14527

NEF-150MR
16V-375

Subject: Wheel Chair Lift Platform Cracking/Big Pivot Holes

Dear Mr. D'Amato:

This letter serves to acknowledge Coach and Equipment Mfg Corp.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACH AND EQUIPMENT/METRO LITE/2014-2015
COACH AND EQUIPMENT/PEGASUS/2015
COACH AND EQUIPMENT/PHOENIX/2014-2015

Mfr's Report Date: May 23, 2016

NHTSA Campaign Number: 16V-375

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 255

Problem Description:

Coach and Equipment Mfg Corp. (Coach and Equipment) is recalling certain model year 2014-2015 Metro Lite buses manufactured October 1, 2014, to October 31, 2015, 2015 Pegasus buses manufactured August 1, 2015, to August 31, 2015, and 2014-2015 Phoenix buses manufactured September 1, 2014, to November 30, 2015, equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts by Ricon. The platform side plate of the affected wheelchair lifts may crack. Additionally, the lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position.

Consequence:

If the platform side plates crack or the platform mounting fails from out-of-position bearings, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the vehicle's doors are opened, the platform may fall onto the lift operator, increasing their risk of injury.

Remedy:

Coach and Equipment will notify owners, and Ricon dealers will inspect the link arms for damage or for displaced bearings. The platform will be inspected for cracks. Any damaged parts will be replaced, free of charge. The recall is expected to begin in June 2016. Owners may contact Coach and Equipment customer service at 1-800-724-8464.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Coach and Equipment's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that Ricon will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, Coach and Equipment is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Coach and Equipment to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement