



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 31, 2016

Mr. Cory Hoffman
Manager
Toyota Motor Engineering & Manufacturing
19001 South Western Ave
Torrance, CA 90501

NEF-150SM
16V-367

Subject: Strut Rod Separation

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TOYOTA/YARIS/2015

Mfr's Report Date: May 25, 2016

NHTSA Campaign Number: 16V-367

Components:

SUSPENSION:FRONT:SHOCK ABSORBER

Potential Number of Units Affected: 3,106

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain model year 2015 Yaris vehicles manufactured January 13, 2015, to February 27, 2015. The front strut mounting bearing can be damaged when a high load is applied to the strut, such as driving over a large bump.

Consequence:

A damaged strut mounting bearing may cause the strut rod to separate, causing a loss of vehicle stability and increasing the risk of a crash.

Remedy:

Toyota will notify owners, and dealers will replace the strut mounting bearings and, as necessary, replace the strut and front suspension support sub-assembly, free of charge. The recall is expected to begin July 24, 2016. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is G0S.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement