



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 26, 2016

Ms. Teresa Thiele
Head of Safety Campaign Administration & Execution
Chrysler (FCA US LLC)
800 Chrysler Drive
Auburn Hills, MI 48326-2757

NEF-150SM
16V-300

Subject: Incorrect Torque On Third Row Seats

Dear Ms. Thiele:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHRYSLER/TOWN AND COUNTRY/2016
DODGE/GRAND CARAVAN/2016

Mfr's Report Date: May 10, 2016

NHTSA Campaign Number: 16V-300

Components:

SEATS:MID/REAR ASSEMBLY

Potential Number of Units Affected: 99

Problem Description:

Chrysler (FCA US LLC) is recalling certain model year 2016 Dodge Grand Caravan and Chrysler Town and Country vehicles manufactured March 16, 2016, to March 17, 2016. The nuts on the third row seatbacks were incorrectly torqued and may become loose.

Consequence:

If the third row seatback becomes loose, it may separate from the seat frame, increasing the risk of injury.

Remedy:

Chrysler will notify owners, and dealers will re-torque the third row seatback nuts, free of charge. The recall is expected to begin June 30, 2016. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is S37.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement