



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 8, 2016

Mr. Mark Elion  
Corporate Quality Analyst  
Supreme Corporation  
2581 East Kercher Road  
Goshen, IN 46528

NEF-150MR  
16V-299

**Subject:** Electric Entry Steps may Become Unstable

Dear Mr. Elion:

This letter serves to acknowledge Supreme Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUPREME/PONYXPRESS/2007-2009  
SUPREME/SILVER CROWN/2007-2009

**Mfr's Report Date:** May 10, 2016

**NHTSA Campaign Number:** 16V-299

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 153

**Problem Description:**

Supreme Corporation (Supreme) is recalling certain model year 2007-2009 Silver Crown and Ponyxpress vehicles manufactured January 24, 2007, to June 30, 2010 and equipped with entry steps that electrically extend and retract. The bolt that attaches the fan gear assembly to the steps may fracture allowing the fan gear to disengage from the steps. As a result, the steps may not remain in the expected position and may become unstable.

**Consequence:**

Unstable entry and exit steps increase the risk of injury.

**Remedy:**

Supreme will notify owners and advise them to have a Lippert Components dealer install a retainer bracket, free of charge. The recall is expected to begin in June 2016. Owners may contact Lippert Components customer service at 1-574-537-8900 or Supreme customer service at 1-574-642-0800.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Supreme's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement