



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 6, 2016

Mr. Garrett Carolus
Keystone RV Company
17400 Hackberry Drive
Goshen, IN 46526

NEF-150MR
16V-291

Subject: Incorrect Axles Installed

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/PASSPORT/2016-2017

Mfr's Report Date: May 6, 2016

NHTSA Campaign Number: 16V-291

Components:

SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY

Potential Number of Units Affected: 21

Problem Description:

Keystone RV Company (Keystone) is recalling certain model year 2016-2017 Passport recreational trailers, model 3350BHWE, manufactured January 6, 2016, to April 21, 2016. These trailers were built with axles that have a 3500 pound capacity instead of being built with axles that have a 4400 pound capacity.

Consequence:

If the vehicle is loaded to the specifications listed, the incorrect axle may be overloaded and fail as a result, increasing the risk of a crash.

Remedy:

Keystone has notified owners, and dealers will replace the axle, free of charge. The recall began May 13, 2016. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 16-252.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

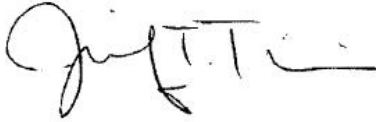
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement