



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 26, 2016

Ms. Teresa Thiele  
Head of Safety Campaign Administration & Execution  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
Auburn Hills, MI 48326-2757

NEF-150SM  
16V-287

**Subject:** Left Front Halfshaft May Fracture

Dear Ms. Thiele:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JEEP/CHEROKEE/2016

**Mfr's Report Date:** May 10, 2016

**NHTSA Campaign Number:** 16V-287

**Components:**

POWER TRAIN:AXLE ASSEMBLY:AXLE SHAFT

**Potential Number of Units Affected:** 82

**Problem Description:**

Chrysler Group LLC (Chrysler) is recalling certain model year 2016 Jeep Cherokee vehicles manufactured September 30, 2015, to October 2, 2015. The left halfshafts may have been incorrectly manufactured causing it to fracture without warning.

**Consequence:**

A fractured halfshaft may disconnect from the drive axle, increasing the risk of a crash.

**Remedy:**

Chrysler will notify owners, and dealers will replace the left halfshaft, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Chrysler's customer service at 1-800-853-1403. Chrysler's recall number is S38.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement