

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 2, 2016

Mr. Brian Latouf Director, Field Product Investigations and Evaluations General Motors LLC 30001 Van Dyke - Mail Code 480-210-2V Warren, MI 48090-9055

Subject: Upper Control Arms May Have Insufficient Welds

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

16V-256

Makes/Models/Model Years:

CADILLAC/ESCALADE/2016 CADILLAC/ESCALADE ESV/2016 CHEVROLET/SILVERADO 1500/2016-2017 CHEVROLET/SUBURBAN/2016 CHEVROLET/TAHOE/2016 GMC/SIERRA 1500/2016 GMC/YUKON/2016 GMC/YUKON XL/2016

Mfr's Report Date: April 27, 2016

NHTSA Campaign Number: 16V-256

Components:

SUSPENSION:FRONT:CONTROL ARM

Potential Number of Units Affected: 4.789

Problem Description:

General Motors LLC (GM) is recalling certain model year 2016-2017 Chevrolet Silverado 1500 and 2016 Cadillac Escalade, Cadillac Escalade ESV, Chevrolet Suburban, Chevrolet Tahoe, GMC Sierra, GMC Yukon and GMC Yukon XL vehicles. The front upper control arms may have inadequate welds near the control arm bushing.

Consequence:

Inadequate welds may allow the control arm to separate from the bushing, compromising steering and increasing the risk of a crash.

Remedy:

GM will notify owners, and dealers will replace the left and right front upper control arms and realign the vehicle, free of charge. Parts are not currently available. Owners will be mailed an interim notification in early May 2016 and will be mailed a second notice when remedy parts are available. Until the repairs have been made, owners are advised not to drive their vehicles. Owners may



contact Chevrolet customer service at 1-800-222-1020, Cadillac customer service at 1-800-458-8006, or GMC customer service at 1-800-462-8782. GM's number for this recall is 42190.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received GM's proposed interim notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacture's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division

Office of Defects Investigations

Enforcement

