



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 29, 2016

Mr. Keith Fisher  
Director of Corporate Compliance  
Forest River, Inc.  
P.O. Box 3030  
55470 County Road 1  
Elkhart, IN 46515

NEF-150KS  
16V-217

**Subject:** Exit Window Labels Incorrect Placement/FMVSS 217

Dear Mr. Fisher:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GLAVAL BUS/APOLLO/2008-2016  
GLAVAL BUS/CONCORDE II/2008-2016  
GLAVAL BUS/ENTOURAGE/2008-2016  
GLAVAL BUS/LEGACY/2008-2016  
GLAVAL BUS/PRIMETIME/2008-2016  
GLAVAL BUS/SPORT/2008-2016  
GLAVAL BUS/TITAN/2008-2016  
GLAVAL BUS/TITAN II/2008-2016  
GLAVAL BUS/TITAN II LOW FLOOR/2008-2016

**Mfr's Report Date:** April 12, 2016

**NHTSA Campaign Number:** 16V-217

**Components:**

STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

**Potential Number of Units Affected:** 1,860

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2008-2016 Glaval Bus Apollo, Concorde II, Entourage, Legacy, Primetime, Sport, Titan, Titan II, and Titan II Low Floor transit buses manufactured from August 1, 2008, through March 6, 2016. The labels on the rear emergency exit window are not located within 16 centimeters of the release mechanisms as required. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 217, "Bus Emergency Exits and Window Retention and Release."

**Consequence:**

If the label is not located the correct distance from the mechanism, it may hinder an occupant's ability to open the emergency window and escape from the vehicle quickly in the event of an emergency.

**Remedy:**

Forest River will notify owners, and provide a new label along with instructions for the correct placement of the label on the window. The label and instructions will be provided free of charge. The recall is expected to begin June 9, 2016. Owners may contact Glaval Bus customer service at 1-574-642-3112. Forest River's number for this campaign is 35-04112016-0168.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.


Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement