

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 2, 2016

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Cory Hoffman Manager Toyota Motor Engineering & Manufacturing 19001 South Western Ave Torrance, CA 90501 NEF-150SM 16V-215

**Subject:** Occupant Classification System/FMVSS 208

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

TOYOTA/AVALON/2016 TOYOTA/CAMRY/2016

Mfr's Report Date: April 13, 2016

NHTSA Campaign Number: 16V-215

**Components:** 

AIR BAGS: PASSENGER OCCUPANT CLASSIFICATION SYSTEM

**Potential Number of Units Affected:** 58,515

### **Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain model year 2016 Avalon and Camry vehicles manufactured November 30, 2015 to March 4, 2016. The occupant classification system (OCS) that activates or deactivates the front passenger seat air bag system may have been improperly calibrated. As a result, the front passenger air bag and the front passenger knee air bag may not deploy as intended in certain crash scenarios. As such, these vehicles fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection."

### **Consequence:**

Air bags that do not deploy as intended during a crash increase the risk of injury.

#### Remedy:

Toyota will notify owners, and dealers will recalibrate the OCS, free of charge. The recall is expected to begin by May 31, 2016. Owners may contact Toyota customer service at 1-888-270-9371. Toyota's number for this recall is GOJ.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Toyota's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

