

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 21, 2016

NEF-150SM

16V-197

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Cory Hoffman Manager Toyota Motor Engineering & Manufacturing 19001 South Western Avenue Torrance, CA 90501

Subject: Seat Belt Failure Due to Incorrect Height Adjuster

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TOYOTA/SIENNA/2016

Mfr's Report Date: April 6, 2016

NHTSA Campaign Number: 16V-197

Components:

SEAT BELTS:FRONT

Potential Number of Units Affected: 234

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain model year 2016 Toyota Sienna vehicles manufactured February 15, 2016, to February 19, 2016. In the affected vehicles, incorrect front seat belt height adjusters may have been installed. During a crash, this incorrect height adjuster may contact the B-pillar and tear or separate.

Consequence:

Failure and detachment of seat belt height adjuster would result in the occupant not being properly restrained in a crash, increasing their risk of injury.

Remedy:

Toyota will notify owners, and dealers will replace the front seat belt height adjusters, free of charge. The recall is expected to begin April 30, 2016. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is G0H.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Toyota's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

