



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 20, 2016

Mr. Chad Olinger
Cruiser RV
PO Box 130
Howe, IN 46746

NEF-150MR
16V-196

Subject: Trailer Safety Chains not Equal to GVWR

Dear Mr. Olinger:

This letter serves to acknowledge Cruiser RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CRUISER RV/STRYKER TOY/2016-2017

Mfr's Report Date: April 7, 2016

NHTSA Campaign Number: 16V-196

Components:

EQUIPMENT:RECREATIONAL VEHICLE
TRAILER HITCHES

Potential Number of Units Affected: 48

Problem Description:

Cruiser RV (Cruiser) is recalling certain model year 2016-2017 Stryker travel trailers, models ST3316, STG3112 and STG3212, manufactured December 11, 2015, to March 10, 2016. The affected vehicles are equipped with safety chains on the A-frame that are rated for 11,700 lbs instead of being rated equal to, or greater than, the gross vehicle weight rating (GVWR) of the travel trailer.

Consequence:

In the event the main trailer connection fails, the weight of the trailer can break the safety chains if the chains are not strong enough, allowing the trailer to separate from the vehicle, increasing the risk of a crash.

Remedy:

Cruiser will notify owners, and dealers will replace the existing safety chains with chains that have a 16,200lb rating, free of charge. The recall is expected to begin by the end of April 2016. Owners may contact Cruiser customer service at 1-260-562-3500.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Cruiser's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement