



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 12, 2016

Ms. Charity Allen  
Tesla Motors, Inc.  
1050 K St. NW  
Washington, DC 20004

NEF-150TB  
16V-192

**Subject:** Third Row Seat may Collapse Under Load

Dear Ms. Allen:

This letter serves to acknowledge Tesla Motors, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TESLA/MODEL X/2016

**Mfr's Report Date:** April 5, 2016

**NHTSA Campaign Number:** 16V-192

**Components:**

SEATS:MID/REAR ASSEMBLY

**Potential Number of Units Affected:** 2,666

**Problem Description:**

Tesla Motors, Inc. (Tesla) is recalling certain model year 2016 Model X vehicles manufactured September 29, 2015, to March 30, 2016. In the affected vehicles, the third row seat back may move forward under load such as in a frontal collision. As such, the vehicles do not conform to Federal Motor Vehicle Safety Standard (FMVSS) number 207, "Seating Systems."

**Consequence:**

If the third row seat does not remain in its adjusted position, there may be an increased risk of injury to an occupant in the event of a crash.

**Remedy:**

Tesla will notify owners, and Tesla service centers will replace all affected third row seat backs, free of charge. The recall is expected to begin in April 2016. Owners may contact Tesla customer service at 1-844-248-3752 or by email at ServiceHelpNA@teslamotors.com. Tesla's number for this recall is SB-16-13-003

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Tesla's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement