

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 7, 2016

Mr. Steve Johnson Director, Engineering and Design Analysis Hyundai Motor America 10550 Talbert Avenue Fountain Valley, CA 92708

Subject: Loss of Electric Power Steering Assist

Dear Mr. Johnson:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/SONATA/2011

Mfr's Report Date: March 31, 2016

NHTSA Campaign Number: 16V-190

Components:

STEERING:ELECTRIC POWER ASSIST SYSTEM

Potential Number of Units Affected: 173,000

Problem Description:

Hyundai Motor Company (Hyundai) is recalling certain model year 2011 Sonata vehicles manufactured December 11, 2009, to October 31, 2010. In the affected vehicles, the Electronic Power Steering (EPS) circuit board may be damaged and result in a loss of power steering assist.

Consequence:

If power steering assist is lost, greater driver effort would be required to steer the vehicle at low speeds, increasing the risk of a crash

Remedy:

Hyundai will notify owners, and dealers will replace the EPS control unit, free of charge. The recall is expected to begin May 30, 2016. Owners may contact Hyundai customer service at 1-855-371-9640. Hyundai's number for this recall is 143.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150TB

16V-190

We have received Hyundai's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

