



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 31, 2016

Mr. R. Thomas Brunner  
Dept Manager VCA  
Mercedes-Benz USA, LLC.  
1 Mercedes Drive  
Montvale, NJ 07645

NVS-215TB  
16V-146

**Subject:** Steering Column Wiring Harness Incorrectly Routed

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES BENZ/GLC 300/2016

**Mfr's Report Date:** March 9, 2016

**NHTSA Campaign Number:** 16V-146

**Components:**

ELECTRICAL SYSTEM:WIRING  
STEERING:COLUMN

**Potential Number of Units Affected:** 888

**Problem Description:**

Mercedes-Benz USA, LLC (MBUSA) is recalling certain model year 2016 GLC 300 vehicles manufactured June 16, 2015, to November 3, 2015, and 2016 GLC 300 4Matic vehicles manufactured July 16, 2015, to November 3, 2015. The steering columns in the affected vehicles may have the wiring harness for the switch module incorrectly routed. As a result, the harness may chafe and potentially lead to a failure of the turn signal, gear selector, Electronic Stability Program (ESP), &/or Electronic Power Steering (EPS). In some occurrences, the air bag may unexpectedly deploy or the engine may stall.

**Consequence:**

Failure of the turn signals, gear selector, Electronic Stability Program (ESP), Electronic Power Steering (EPS), or the air bag unexpectedly deploying or engine stall increases the risk of a crash.

**Remedy:**

MBUSA will notify owners, and dealers will inspect the wiring harnesses, properly rerouting them as necessary. Any damaged harnesses will be repaired. These repairs will be performed free of charge. The recall is expected to begin in April 2016. Owners may contact MBUSA customer service at 1-800-367-6372.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at [tariq.bond@dot.gov](mailto:tariq.bond@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement