



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 24, 2016

Mr. Bill Nicolle
Compliance Officer
Setra of North America
160 Base Road
Oriskany, NY 13424-0748

NVS-215MR
16V-142

Subject: Crimping on Control Arm Housing May Crack

Dear Mr. Nicolle:

This letter serves to acknowledge Setra of North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SETRA/S417/2005-2009

Mfr's Report Date: March 6, 2016

NHTSA Campaign Number: 16V-142

Components:

SUSPENSION:FRONT:CONTROL ARM

Potential Number of Units Affected: 7

Problem Description:

Setra of North America (Setra) is recalling certain model year 2005-2009 S417 coaches manufactured March 1, 2005, to February 28, 2009, that had service part lower control arm(s) installed. The hot crimping that connects the tube ends to the control arm joint housing shafts may crack, causing the tube to separate from the shaft.

Consequence:

Should the tube crack and separate from the shaft of the vehicle, loss of vehicle control is possible, increasing the risk of a crash.

Remedy:

MCI, the sales agent for these vehicles, notified owners verbally, and dealers will replace the lower control arms, free of charge. The recall began on February 29, 2016. Owners may contact Setra customer service at 1-800-241-2947. Setra's number for this recall is 33.10U10124B.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Setra's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement