



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 7, 2016

Mr. Tim Lafon  
Vice President Regulatory Affairs  
Nova Bus  
7900 National Service Rd  
Greensboro, NC 27357

NEF-150KS  
16V-135

**Subject:** Windshield Wipers May Become Inoperative

Dear Mr. Lafon:

This letter serves to acknowledge Nova Bus's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NOVA BUS/LFS/2014-2016  
NOVA BUS/LFS ARTIC/2014-2016

**Mfr's Report Date:** March 2, 2016

**NHTSA Campaign Number:** 16V-135

**Components:**

VISIBILITY:WINDSHIELD WIPER/WASHER:LINKAGES

**Potential Number of Units Affected:** 863

**Problem Description:**

Nova Bus (Nova) is recalling certain model year 2014-2016 LFS and LFS Artic vehicles manufactured from January 1, 2014, through February 15, 2016. On the affected vehicles, the pin on the wiper idler arm may strip causing the windshield wipers to become inoperative.

**Consequence:**

If the windshield wipers become inoperative, visibility will be decreased, increasing the risk of a crash.

**Remedy:**

Nova will notify owners, and dealers will replace the wiper idler arm, free of charge. The recall is expected to begin on April 20, 2016. Owners may contact Nova customer service at 1-800-350-6682. Nova's number for this recall is CR3601.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Nova's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement