



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 24, 2016

Vicki Kelich
National Warranty Mgr
Universal Trailer Cargo Group, Inc.
1503 McNaughton Ave
Elkhart, IN 46514

NVS-215MR
16V-132

Subject: Electric Entry Steps may Become Unstable

Dear Vicki Kelich:

This letter serves to acknowledge Universal Trailer Cargo Group, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HAULMARK/MOTORCOACH/2007-2010

Mfr's Report Date: March 2, 2016

NHTSA Campaign Number: 16V-132

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 217

Problem Description:

Universal Trailer Cargo Group, Inc. (Universal Trailer) is recalling certain model year 2007-2010 Haulmark Motorcoach vehicles manufactured April 1, 2007, to June 30, 2010. The bolt that attaches the fan gear assembly to the steps may fracture allowing the fan gear to disengage from the steps. As a result, the steps may not remain in the expected position and may become unstable.

Consequence:

Unstable entry and exit steps increase the risk of injury.

Remedy:

Universal Trailer will notify owners, and dealers will install a retainer bracket on the double step assemblies and the Coachstep Linkage Assembly will be replaced and a retainer bracket will be installed on the trip step assemblies. The recall is expected to begin May 9, 2016. Owners may contact Universal Trailer customer service at 1-574-264-9661.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

This recall was the subject of an investigation, PE15-007, conducted by the Office of Defects Investigation.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement